



The **4MedProPlus** Learning Path Programs are designed to assemble online self-paced training into convenient bundled certifications for career success. **Job-Role Paths** include 5 or more role specific course titles. **Professional-Role Paths** include 10-15 hours of content. **Healthcare-Role Paths** include national CE/CME credit. (see pages 2-13 for individual learning path detail)

# **Role-Ready Learning Path Program Certifications**

- Certified Project Management Specialist
- Certified HR/Hiring Management Specialist
- Certified Digital Marketing Specialist
- Certified Accounting Management Specialist
- Certified Business Operations Specialist
- Certified Executive Assistant Specialist
- Certified Customer Service and Support Specialist
- Certified Remote Workforce Management Specialist
- Certified Technology Support Specialist
- Certified Cybersecurity Business Specialist
- Certified Social Media Specialist
- Certified Microsoft Office Specialist
- Certified Web Development and Design Specialist
- Certified Level I Programming Specialist
- Certified Legal Office Specialist
- Certified Graphic Design Specialist
- Certified Inclusion and Diversity Specialist
- Certified Entrepreneurship Specialist
- Certified SCRUM MASTER Project Specialist
- Certified Cannabis (Budtender) Service Specialist
- Certified Recruiter and Hiring Specialist
- Certified Workplace Safety and Compliance Officer
- Certified Healthcare Site Safety and Compliance Officer
- Certified Internet Search Engine Optimization (SEO) Specialist
- Certified Blockchain and Cryptocurrency Specialist
- Certified Professional Sales Manager

- Certified Digital Presentation Specialist
- Certified Director of Finance
- · Certified Public Relations (PR) Specialist
- Certified Marketing Coordinator
- Certified Marketing Communications Specialist
- Certified Procurement Specialist
- Certified Customer Support Manager
- Certified Online Entrepreneurship Specialist
- Certified Inclusion and Diversity Specialist
- Certified Amazon Web Server/AWS Specialist
- Certified Health IT Specialist
- Certified Telehealth Specialist
- Certified Medical Office Specialist
- Certified Contact Tracing Specialist
- Certified Healthcare Compliance Specialist
- Certified Healthcare Cybersecurity Specialist
- Certified Veterinary Office Specialist
- Certified HIPAA Compliance Officer
- Certified Healthcare Cybersecurity Officer
- Certified PCI-DSS Security Officer
- Certified Compliance Officer
- Certified HIT/EHR Management Professional
- Certified MACRA-MIPS Professional
- Certified HealthIT Security Professional

SEE LEARNING PATH DETAILS ON PAGES 2-13



# **Certified Project Management Specialist**

The role of a project management specialist involves planning and overseeing projects to ensure they are completed in a timely fashion and within budget. Project managers plan and designate project resources, prepare budgets, monitor progress, and keep stakeholders informed the entire way.

# Courses in this learning path include:

- → Introductory Project Management
- → Strategic Planning Skills
- → Managing Project Teams
- → Schedule & Cost Control
- → Lean Six Sigma Green Belt Basics

# **Certified Digital Marketing Specialist**

The role of the Digital Marketing Specialist involves planning, development and execution of digital programs and campaigns, including online advertising, web site strategy and design, social media, mobile, and deliverables. Interfacing with marketing communications functions, as well as PR, events, retail and business product marketing teams.

# **Courses in this learning path include:**

- → Marketing Basics
- → Internet Marketing Fundamentals
- → Online Marketing Techniques
- → Multi-Level Digital Marketing
- → Social Media Marketing Strategies

# **Certified HR/Hiring Management Specialist**

The role of a Human Resource (HR) Specialist is to recruit, support, train, and place employees of a company. Depending on the company's size, a human resource department may have multiple specialists to perform specific tasks including overseeing performance reviews and maintaining employee records.

### Courses in this learning path include:

- → Effective Human Resource Administration
- → Efficient Hiring Strategies
- → Measuring Training Results
- → Coaching and Mentoring Skills
- → Annual Employee Review

# **Certified Accounting Management Specialist**

The role of the Bookkeeping/Accounting Specialist involves management of financial data and compliance by maintaining accurate accounts payable and receivable, payroll, financial entries, and reconciliations data..

- → Introductory Business Accounting
- → Basic Bookkeeping Skills
- → Bookkeeping and Payroll
- → Budgets and Financial Report
- → Microsoft Office Excel Basics





# **Certified Business Operations Specialist**

An operations specialist is responsible for the management of workflow within a business. The purpose of this position is to optimize daily activities and performance of the business across the board. Depending on the industry, an operations specialist may progress to a supervisory, managerial or an analyst position.

# Courses in this learning path include:

- → Executive Strategy in Management
- → Employee On-Boarding
- → Universal Operations Safety Practices
- → Employee Motivation Skills
- → Business Quality Management

# **Certified Executive Assistant Specialist**

An executive assistant is an administrative professional whose work consists of supporting management, including executives, using a variety of project management, communication, or organizational skills.

# Courses in this learning path include:

- → Executive and Personal Assistant Skills
- → Administrative Support Skills
- → Microsoft Office Word Proficiency
- → Microsoft Office Excel Proficiency
- → Microsoft Office Outlook Proficiency

**Certified Remote Workforce Manager** 

# **Certified Customer Support Specialist**

A Customer Support Specialist is responsible for interacting specific features of services and products provided.

# Courses in this learning path include:

- → Customer Service Basics
- → Customer Service Skills
- → Online Customer Support
- → Call Center Customer Skills
- → Customer Service Management

# with clients and customers. Responding to customer queries in a timely and accurate way, via phone, e-mail or chat. Identifying customer needs and helping customers use

# Courses in this learning path include:

to monitor and lead remote work.

→ High Performance Teams for Remote Workforce **Proficiency** 

The remote workforce manager is tasked with overseeing

projects on a flexible schedule and a manager of this new

model in business must be proficient in the skills required

professionals who work outside of a traditional office

environment. Remote employees often execute their

→ Virtual Team Building and Remote Management **Proficiency** 

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- → Organizational Culture Change Skills
- → Managing Workplace Anxiety
- → Employee Review Proficiency





# **Certified Technology Support Specialist (4CTSS)**

Technical support specialists work with end-users to provide technical support and assistance for technical, software and hardware problems. Some of the more common problems they troubleshoot include connection problems, slow performance, inabilities to access data and inefficient programs. Higher level support may involve security and networking issues.

### Courses in this learning path include:

- → CompTIA A+ Skills 220-901 (Level I)
- → CompTIA A+ Skills 220-902 (Level II)
- → CompTIA Cloud+ Proficiency
- → CompTIA Security+ Proficiency SYO-501
- Digital Security for Personal and Business
   Data Proficiency

This bundle of preparatory courses delivers a 4ProPlus Certification at completion of all 5 course titles. CompTIA brand exams and certificates are not required and are sold separately

# **Certified Cybersecurity Business Specialist (4CSBS)**

Security specialists take responsibility for their organizations' computer-related security, ensuring company data remains secure and protecting against cyberattacks. Companies hire these professionals to prevent security breaches by analyzing current systems, researching ever evolving risks, suggesting improvements, and implementing changes.

# Courses in this learning path include:

- → Digital Security for Business Data
- → Workplace Cybersecurity
- → CompTIA Security+ Proficiency SYO-501
- → Digital Forensics for Cyber Professionals
- → Incident Response for Cyber Professionals

# **Certified Social Media Specialist (4CSMS)**

A Social Media Specialist is responsible for creating and administering content across a wide variety of social media platforms to build an audience and ensure customer engagement. The Specialist may also monitor site metrics, SEO, respond to reader comments, and oversee content and creative design.

#### Courses in this learning path include:

- → Social Media Business Basics
- → Social Media Strategy
- → Social Media Marketing
- $\rightarrow$  Blog and SEO Skills
- ightarrow Digital Security for Business Data

# **Certified Microsoft Office Specialist**

The Microsoft Office Specialist demonstrates knowledge of all popular Microsoft applications Learning Paths are available at introductory intermediate and advanced levels in preparation for academic or workforce opportunities.

- → Microsoft Word Proficiency
- → Microsoft Excel Proficiency
- → Microsoft Outlook Proficiency
- → Microsoft Powerpoint Proficiency
- → Office Professionalism Proficiency





# **Certified Web Design & Development Specialist**

The rapidly evolving field of Web development and design has created a need for people with the technical skills to design, develop and support websites. Virtually all businesses require a public website and many develop internal intranets to support various applications as well.

# Courses in this learning path include:

- → CSS Website Design and Development
- → Photoshop CC Web Design Proficiency
- → Dreamweaver CC Basics Proficiency
- → PHP Facebook Developer Proficiency
- → WordPress Online Business Proficiency

# **Certified Level I Basic Programming Specialist**

An entry level programming specialist understand how to store, locate, and retrieve specific documents, data, and information; code into computer language; test, monitor, debug, document and maintain computer programs. A basic understanding of web development and data analytics is also a plus. This program includes the basics of popular languages such as C# and Python, while cementing skills using game design and web design modules.

# Courses in this learning path include:

- → C# Programming Fundamentals
- → Python Programming Basics Proficiency
- → CSS Website Design and Development
- → Introductory Python Game Development
- → Data Visualization w/ Python/MatPlotLib

# **Certified Legal Office Specialist**

Legal office specialists may draft legal communications and make general files, as well as gather documents and respond to clients' requests and legal inquiries.

Communication skills are important in this position to work well with clients as well as other legal professionals.

# **Courses in this learning path include:**

- → Legal Office Administration Proficiency
- → Introductory Legal Concepts Proficiency
- → Project Management Skills
- → Professional Communication Essentials
- → Microsoft Office Word Proficiency

# **Certified Graphic Design Specialist**

A Graphic Design Specialist II creates and executes design solutions and collateral used for marketing, advertising, sales, and other forms of communication. Coordinates with customers and stakeholders to conceptualize and deliver projects on time and budget.

# Courses in this learning path include:

- → Adobe CC PremierePro Video Basics
- → Photoshop CC Essentials Proficiency
- → Illustrator CC Basics Proficiency
- → InDesign CC Basics Proficiency
- → Dreamweaver CC Basics Proficiency



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# **Certified SCRUM MASTER Project Professional (4CSMPP)**

Scrum is the agile development process that allows teams to deliver usable software periodically throughout the life of the project, dynamically absorbing change and new requirements as the project proceeds. The course covers the Scrum Master Role in detail and enables the learner to convert these skills into real world project experience.

### Courses in this learning path include:

- → Scrum Master Skills
- → Agile Master SCRUM Skills
- → Scrum Product Owner
- → Scrum Developer Skills
- → Scrum Immersion Skills

# Certified Recruiting and HR/Hiring Professional

Recruiting and Hiring professionals bring talent to any organization. In this learning path, the student will grow a consolidated skill set of the latest best practices in recruiting and hiring for any vertical.

### Courses in this learning path include:

- → Introductory HR Concepts
- → Hiring Strategies
- → Employee Recruitment
- → Job Search Skills
- → Employee Motivation Skills



# Certified Cannabis (Budtender) Service Professional

Cannabis Dispensary Specialists, sometimes referred to as 'Budtenders', are employed by medical and recreational cannabis dispensaries to assist customers with their selections and process their purchases. They recommend suitable cannabis products to customers, address customers' concerns, and ensure that sales floors are adequately stocked. This learning path will help the budding budtender get started on this new and exciting career path.

# Courses in this learning path include:

- → Medical Cannabis Regulatory
- → Opioid Addiction Prevention
- → HIPAA Workforce
- → Customer Service Skills
- → Basic Sales Skills

# **Certified Workplace Safety and Compliance Officer**

A workplace safety and compliance officer is a knowledgeable, highly skilled, person whose role is to ensure everyone complies with all regulatory and legal requirements, internal policies and bylaws. They must provide the guidance management and staff need to both be able to identify as well as manage regulatory risk. This learning path covers a host of important skills required for this critical managerial role.

- → Safety in the Workplace
- → Universal Safety Practices
- → Health and Wellness at Work
- → Work Safety Team Leader Skills
- → Workplace Diversity Awareness



# **Certified Healthcare Site Safety Compliance Officer**

This professional level learning path is designed to train the Certified Health and Safety Officer, Nurse Manager, Practice Manager or Clinical Director in all critical areas of health & safety compliance focusing on the leadership role in healthcare environments.

# Courses in this learning path include:

- → Infection Prevention and Barrier Protection
- → OSHA for Healthcare Environments
- → Tuberculosis/TB Prevention
- → HIV/AIDS Prevention
- → Opioid Addiction Prevention
- → Medical Marijuana Regulatory
- → Sexual Harassment Prevention in the Healthcare Workplace
- → CMS Fraud Waste and Abuse Prevention
- → Patient Abuse and Neglect Prevention

# Certified Blockchain and Cryptocurrency Professional

A Certified Blockchain and Cryptocurrency Professional understands Blockchain technology and has the skills to build Blockchain-based applications with a deep understanding of Cryptocurrency for any business or organization. This professional level learning path covers a broad list of development and skills topics to help the learner build skills for this exciting new job-role in the internet industry.

### Courses in this learning path include:

- → Understanding Blockchain Technology
- → Cryptocurrency Investing
- → Starting with Blockchain Technology for Developers
- → Cryptocurrencies and Smart Contracts
- → EOS Blockchain for Developers
- → Steemit Cryptocurrency
- → Blockchain Solutions Architect CBSA
- → Building Cryptocurrencies with JavaScript
- → IBM Blockchain As A Service
- → Hyperledger Fabric Blockchain Deep Dive

# Certified Internet Search Engine Optimization (SEO) Specialist

An SEO Specialist is someone who optimizes websites and web placements in order to achieve higher search engine rankings. Put another way: An SEO expert is someone that knows how to get more traffic from search engines. This learning path covers a wide variety of skills required to apply for a skilled SEO Specialist role.

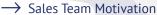
# Courses in this learning path include:

- → Blog and SEO Skills
- → Advanced Google SEO
- → Google Analytics for Bloggers
- → Link Building for SEO
- → Advanced Marketing Using Recommendation Algorithms

# **Certified Professional Sales Manager**

A professional sales manager is the person responsible for leading and coaching a team of salespeople. A sales manager's tasks often include assigning sales territories, setting quotas, mentoring the members of a sales team, assigning sales training, building a sales plan, and hiring and firing salespeople. This learning path will help build a skillset focused on leading a successful sales team.

- → Goal Setting for Business
- → Virtual Team Building and Remote Management
- → In Person Sales Skills and Sales Coaching
- → Managerial Likability







# **Certified Digital Presentation Specialist**

A Digital Presentation Specialist works to design presentations to highlight products and service lines using digital tools and resources. They can also be used in academic settings for high-level conferences, but generally the Presentation Specialist can be found in businesses across industries spanning technology, media, finance, health care, and many more. This learning path helps the designer or marketing professional build skills around digital presentation and apply for these exciting internet roles.

# Courses in this learning path include:

- → Presentation Skills
- → Webinar Skills
- → Lunch and Learn Presentation Skills
- → Public Speaking Skills
- → Meeting Management Skills

# **Certified Public Relations (PR) Specialist**

Public Relations specialists help a business, individual or organization cultivate and protect a positive reputation with the public through various communications, including traditional media, social media, and in-person interviews. This unique learning path teaches a set of skills specific to this important professional role.

# Courses in this learning path include:

- → Understanding Media and Public Relations
- → Contract Management Skills
- → Social Media Strategy
- → Conflict Resolution Leadership
- → Strategic Planning Skills



# **Certified Director of Finance**

Finance Directors are tasked with overseeing financial activities, reporting on revenue, training accounting staff, budgeting, disbursing funds to departments, managing risk, implementing policies, and improving financial processes. This learning path teaches a set of skills designed to help prepare for this important professional role.

# Courses in this learning path include:

- → Budgets and Financial Reporting
- → Negotiation Skills
- → Basic LEAN Process and SIX SIGMA Skills
- → Supply Chain Management Basics
- → Schedule & Cost Control

# **Certified Marketing Coordinator**

A certified marketing coordinator markets products and services by developing and implementing campaigns, tracking data, maintaining promotional materials, planning meetings and trade shows, maintaining databases, preparing reports and more. This comprehensive learning path provides the learner with a set of professional skills specific to this important industry role.

- → Basic Marketing Skills
- → Multi-Level Marketing MLM Basics
- → Contract Management Skills
- → Social Media Business Basics
- → Strategic Planning Skills



# **Certified Marketing Communications Specialist**

A marketing communications specialist helps serve as the "voice of the organization" to the outside world, advancing the business' interests and presenting it in the best possible light. Their duties include writing, developing and designing visuals, and creating presentations. This learning path will help to develop the skills needed to apply for this exciting marketing role.

# Courses in this learning path include:

- → Basics
- → Blog and SEO Skills
- → Copywriting Basics
- → Promo Video Creation
- → Strategic Planning Skills

# **Certified Customer Service Manager**

The Customer Service Manager is responsible for providing a productive and motivating working environment while addressing issues/disputes from customers or clients. This management level learning path helps the learner to build skills specific to this popular industry role.

#### Courses in this learning path include:

- → Customer Service Skills
- $\rightarrow$  Online Customer Support
- → Customer Service Management
- → High Performance Customer Support Teams
- → Virtual Team Building and Remote Management

# **Certified Procurement Specialist (Purchasing Manager)**

Procurement specialists, sometimes referred to as purchasing managers, manage contracts with a company's vendors to ensure best prices and oversee the ordering of materials a business uses in producing goods. This learning path will help the learner develop the skills needed to apply for this exciting business role.

### Courses in this learning path include:

- → Introductory Business Accounting
- → Proposal Writing and Contract Negotiation Skills
- → Supply Chain Management Basics
- → Basic LEAN Process and SIX SIGMA Skills
- → Contract Management Skills

# **Certified Online Entrepreneurship Specialist (4COESP)**

The Entrepreneurship Specialist focuses on success in starting an online business or cultivating the entrepreneurial initiative to start a new division in a current company.

- → Online Entrepreneur
- → Social Media Marketing
- → Personal Branding
- $\rightarrow$  Blog Skills
- → Work-Life Balance





# Certified Inclusion and Diversity Specialist (4CIADS)

A diversity specialist is responsible to strategize and execute programs that will create an environment of cultural diversity in the workplace. They should understand workplace issues that affect all staff and know how best to report and address issues.

# Courses in this learning path include:

- → Workplace Diversity Awareness
- → Workplace Harassment Prevention
- → Workplace Violence Prevention
- → Civility in The Workplace Proficiency
- → Health and Wellness at Work



# Certified Amazon Web Server/AWS Specialist (4CAWSS)

Amazon Web Services (AWS) is the most comprehensive and broadly adopted cloud platform, offering over 200 fully featured services from data centers globally. Millions of customers use AWS to lower costs, become more agile, and innovate quickly. Those who attend this advanced learning path for developers, should already have a working knowledge of Python/Bash/etc. and should feel confident with solid skills in code deployment.

# Courses in this learning path include:

- → AWS Masterclass in Cloud Databases with AWS/RDS
- → AWS Monitoring and Management
- → AWS DevOPS with CloudWatch
- → Google Cloud Platform for AWS
- → Scaling Docker for AWS

# HEALTHCARE ROLES (Healthcare Courses Include National CE/CME Credit)

# **Certified Health IT Specialist**

The Certified HealthIT Specialist focuses on the technology required to manage a medical site and on best practices to protect its data. This learning path is best assigned to someone who has IT experience or who has completed a technology specialist program.

# Courses in this learning path include:

- → HealthIT Proficiency
- → Encryption Awareness Proficiency
- → Ransomware Prevention Proficiency
- → Payment Card Security Proficiency
- → Workplace Cybersecurity Proficiency

# **Certified Telehealth Specialist**

Telehealth is an expanding role in every healthcare environment. The Telehealth Specialist provides support to patients and providers to facilitate virtual care.

# Courses in this learning path include:

- → Telehealth Skills Proficiency
- → Cybersecurity Awareness
- → HIPAA Workforce Proficiency
- → Credit/Payment Card Security
- → Online Customer Support Proficiency

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# **Certified Medical Office Specialist**

The medical office specialist is tasked with managing the basic front office operations of the medical/healthcare service site.

# Courses in this learning path include:

- → Certificate of EHR Office Proficiency
- → Basic ICD-10 Documentation
- → MACRA-MIPS Basics
- → HIPAA Workforce Proficiency
- → Payment Card Security Proficiency

# **Certified Healthcare Compliance Specialist**

These specialists develop, implement, and enforce policies and procedures that keep employer processes, and physical healthcare/medical sites operating in a legal and ethical manner.

# Courses in this learning path include:

- → HIPAA Workforce Proficiency
- → Fraud, Waste, Abuse Prevention
- → Sexual Harassment/Bullying Prevention
- → OSHA Awareness for Healthcare Sites
- → Infection Prevention/Barrier Protection
- → Special Home Health edition available

# **Certified Contact Tracing Professional**

Contact tracers are those who notify patients and close contacts of patients of their exposures based on national, regional, and organizational requirements then continues to follow the cases and contacts through their recommended protocols.

# Courses in this learning path include:

- → Contact Tracing Skills Proficiency
- → Infection Prevention & Barrier Protection
- → HIPAA Workforce Proficiency
- → Healthcare Cybersecurity Awareness
- → Patient Provider Communication Skills

# **Certified Healthcare Cybersecurity Specialist**

The cybersecurity specialist is responsible for secure technology and the protection of patient and payment data in healthcare site settings.

# Courses in this learning path include:

- → Workplace Cybersecurity Proficiency
- → Ransomware Prevention Proficiency
- → Payment Card Security (PCI-DSS)
- → HIPAA Workforce Proficiency
- → Encryption Awareness Proficiency



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# **Certified Veterinary Office Specialist**

The veterinary office specialist is responsible for administrative functions and regulatory compliance of the veterinary clinic or site, including records management, safety protocols and customer service.

# Courses in this learning path include:

- → Infection Prevention in Animal Care
- → Veterinary Healthcare OSHA Proficiency
- → Electronic Record Management/EVMR
- → Payment Options and Security
- → Veterinary Compassionate Care

# **Certified HIPAA Compliance Officer**

The HIPAA Compliance Officer is a required role in all healthcare and business associate (BA) sites. The officer is tasked with oversight and deployment of HIPAA related policies and procedures, security protocols and practices, staff notification and compliance with annual training requirements.

# Courses in this learning path include:

- → The HIPAA Privacy Rule
- → The HIPAA Security Rule
- → Business Associate Regulations
- → The HITECH Act and Omnibus Final Rule
- → HIPAA Data Breaches and Penalties
- → HIPAA Audits/Data Breach Investigations
- → HIPAA Policies, Procedures and Training
- → Compliance with Multiple Regulations
- → Applied HIPAA Security for Healthcare Professionals

# **Certified Healthcare Cybersecurity Officer**

The Healthcare Cybersecurity Officer oversees optimal security management and maintenance in a healthcare organization. Responsible for monitoring NIST and other governmental security regulations, providing oversight and a secure IT infrastructure to prevent overall data penetration risk.

# Courses in this learning path include:

- → Protecting information assets
- → Cybersecurity risk management program
- → Security and Compliance initiatives
- → Cybersecurity frameworks
- → Cybersecurity, HIPAA and NIST CSF
- → Risk-based management concepts
- → Cybersecurity stakeholders
- → Identified risk and risk oversight
- → The cybersecurity framework
- → Risk analysis and program assessments
- Staff training requirements and deployment of cybersecurity programs

# **Certified PCI-DSS Security Officer**

The Payment Card Industry Data Security Standard (PCI DSS) Officer monitors payment data and support documentation for healthcare organizations to avoid sanctions for failure to meet the standards. Skills required include oversight of group requirements, implementation, and best practices for users.

- → PCI DSS Compliance Levels
- → The Structure of PCI DSS
- → Building and Maintaining Secure Networks
- → Protecting Cardholder Data
- → The Vulnerability Management Program
- → Strong Access Control Measures
- → Monitoring and Testing Networks
- → The Information Security Policy
- → The Compliance Prioritized Approach
- → Best Practices for Healthcare Users



# **Certified Safety and Compliance Manager**

The Health and Safety Compliance Officer, also called an occupational safety specialist, is responsible for ensuring a safe, healthy work environment. In healthcare, the oversight includes compliance with both health and safety regulations.

# Courses in this learning path include:

- → Infection Prevention/Barrier Protection includes BBP/PPE/CDS/NSS/Sepsis
- → OSHA for Healthcare Environments
- → Tuberculosis/TB Prevention
- → HIV/AIDS Prevention
- → Opioid Addiction Prevention
- → Medical Marijuana Regulatory
- → Sexual Harassment Prevention Healthcare
- → CMS Fraud, Waste and Abuse Prevention
- → Patient Abuse and Neglect Prevention
- → Risk Assessment and Management
- → Workplace Violence Prevention
- → Health & Wellness at Work Proficiency

# **Certified HIT/EHR Management Professional**

The HIT-EHR management role encompasses a deep understanding of EHR project management, best practices for implementation, optimizing workflow, understanding payment structuring and incentives programs, HIE and more.

# Courses in this learning path include:

- → EHR Systems and Common Features
- → Computerized Provider Order Entry
- → EHR Patient Interaction
- → EHR Engagement Tools
- → Population Health Management
- → Basic MACRA, MIPS, and APM
- → Protecting Patient Health Information
- → Health Information Exchange (HIE) and Interoperability
- → The EHR Champion
- → Workflow in EHR
- → Leadership in Healthcare

# **Certified MACRA-MIPS Professional**

The MACRA-MIPS Healthcare Management professional monitors, reviews, reports and attests while meeting all current requirements of government incentive programs including the most current MACRA-MIPS program parameters.

# Courses in this learning path include:

- → MACRA-MIPS Promoting Interoperability/PI
- → MACRA-MIPS Quality
- → MACRA-MIPS Improvement Activities
- → MACRA-MIPS Cost Proficiency
- → MACRA-MIPS APM Proficiency
- → Leadership in Healthcare Management

# **Certified HealthIT Security Professional**

The HealthIT Security Professional is responsible for all policies and procedures; data protection and breach prevention strategies in the healthcare environment. Creating a secure infrastructure is critical to the safe management of safe management of healthcare information.

- → HIPAA Compliance Officer Complete
- → Ransomware Prevention Proficiency
- → Encryption for Healthcare Environments
- → PCI-DSS Payment Card Security
- → Healthcare Cybersecurity Officer Complete
- → Healthcare Risk Assessment (RA) Proficiency
- → HIPAA Disaster Recovery Proficiency
- → Healthcare Leadership Skills Proficiency